

This document describes how you can set up TouchID and/or Passcode for the myD-H Mobile App. Passcode login will also allow integration with the Apple Watch.

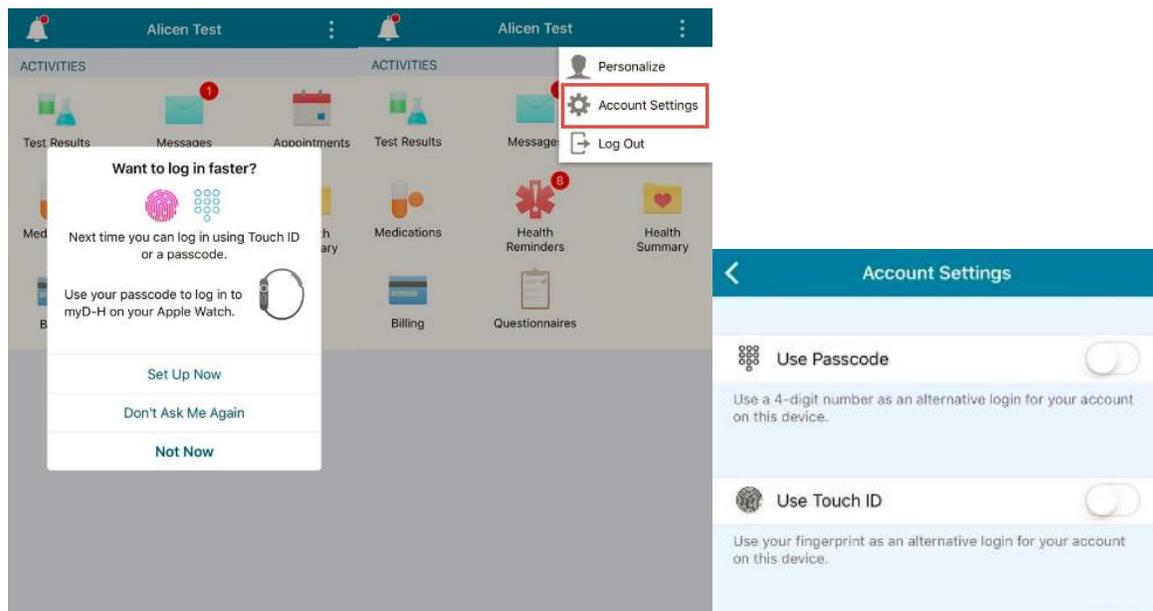
myD-H TouchID and PassCode (including Apple Watch)

Note: Your device (iPhone/iPad or Android) must already be set up with your fingerprint(s) in order for TouchID to work.

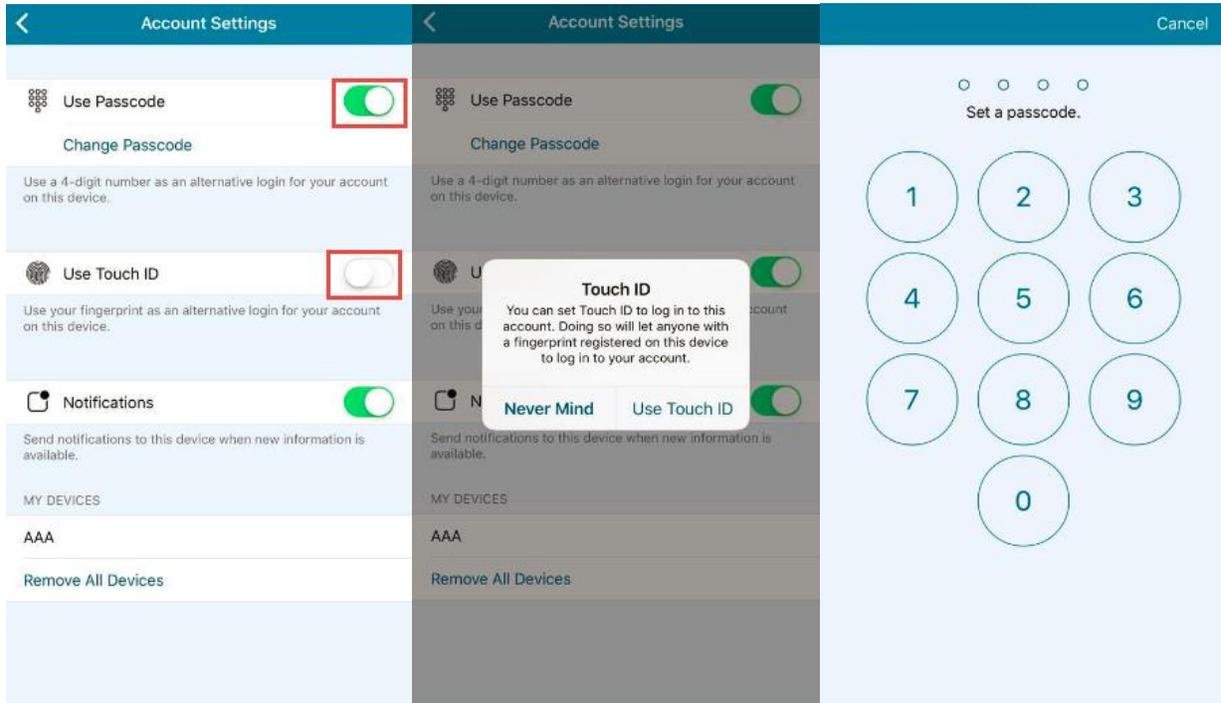
With Touch ID, you use a fingerprint stored on your device to log in to the myD-H (MyChart) app. If you try to log in with an incorrect fingerprint, it is disabled for the entire device after five failed login attempts, and you must enter your full myD-H password to log in. If you receive a temporary password, the Touch ID is reset and will need to be enabled again.

With a passcode, you set a four-digit PIN of your choosing that is used only to log in to the myD-H (MyChart app). This passcode is limited to use on the single device on which it is set. If you enter the wrong PIN, the passcode login becomes disabled after five failed login attempts, and you must enter your full myD-H password to log in. If you receive a temporary password, the passcode is reset and will need to be enabled again. A passcode PIN is required for use of the app on the Apple Watch.

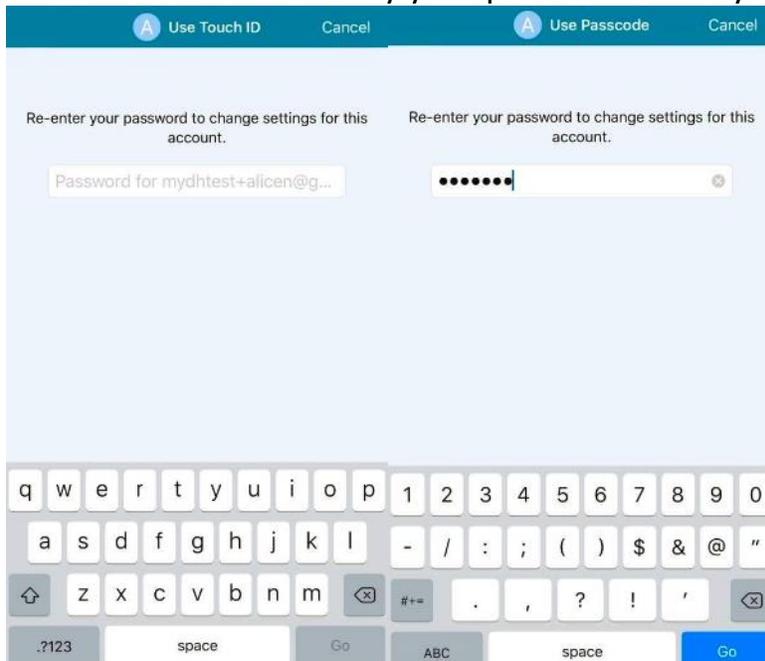
1. When you log in the first time to the app, you will be requested to set up the TouchID/Passcode. Both of these can be turned off/on through Account Settings.



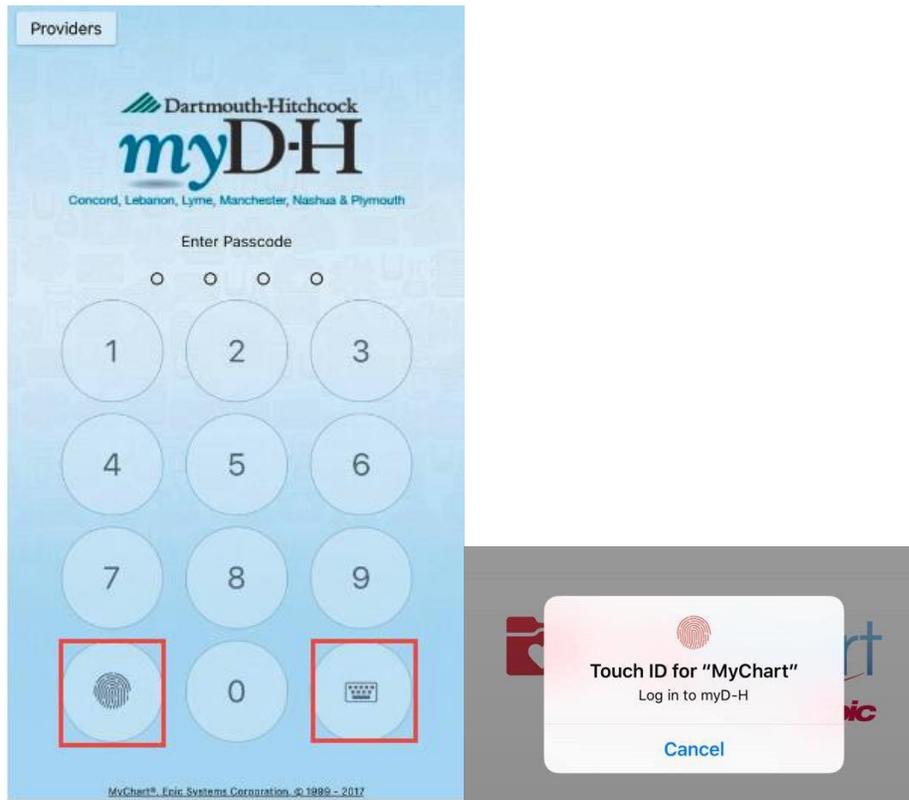
- In Account Settings, toggle the Use Passcode and Use TouchID to the right of the screen. The screens to set up TouchID and Passcode are:



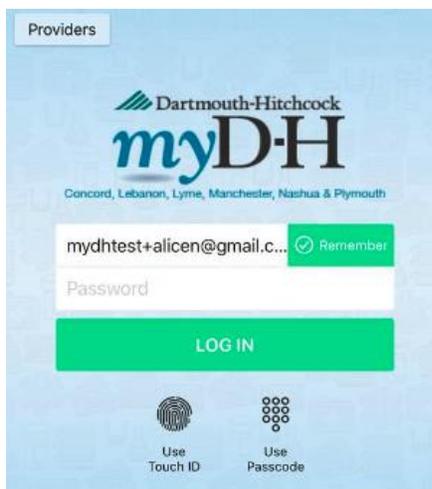
- You will be asked to verify your password when you are setting up TouchID/Passcode



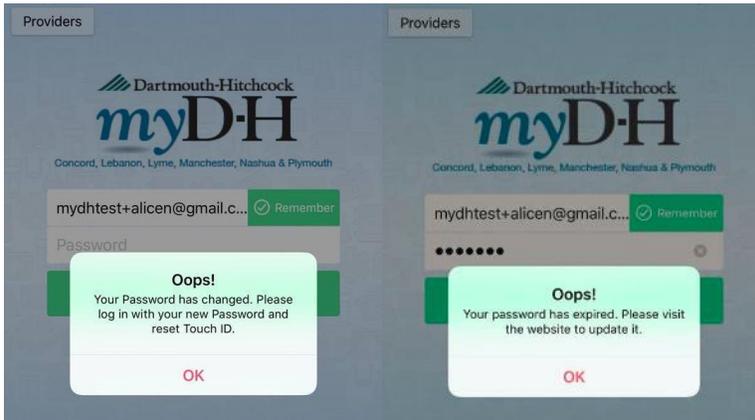
- On your next login you will have the option to use Passcode or TouchID for quick login. When you tap on the fingerprint option (to the left of the 0), you will receive a TouchID prompt for your fingerprint. Note, if you only enabled a Passcode you will not see the fingerprint option, or if you only enabled TouchID, you will not see the Passcode option.



- If you don't remember your passcode PIN, you can tap on the keyboard (on the right of the 0) to get to the password login screen.



- 6. If you receive a temporary password, or if you change your password through the website, or if your account is deactivated and activated at a later date, the TouchID/Passcode options will need to be re-enabled on your device. You will receive one of the following messages if this is the case:



- 7. The myD-H App is also available on the Apple Watch. It requires for you to setup a Passcode PIN. Once set, this Passcode PIN can be used on your watch to login to see your alerts and reminders.

